3S SOLIDWORKS

3DEXPERIENCE®

SOLIDWORKS
SUBSCRIPTION SERVICE PROGRAM
Enhance your investment for innovation

The SOLIDWORKS® Subscription Service Program gives you immediate access to new SOLIDWORKS releases and upgrades, live technical support, extensive online resources and enhancement request privileges, helping you stay current and competitive and improve Return on Investment (ROI).

Why subscribe?

Every year, SOLIDWORKS adds new features and enhances the user experience to help you design best-in-class products and communicate efficiently with manufacturers and suppliers.

Boost your design process and support your team with resources to help them work faster and smarter to transform your product development into business success.

Support, upgrades, new versions, special releases, add-on features, webcasts and training—all designed exclusively for SOLIDWORKS Subscription Service customers—help improve your performance and productivity with an intuitive 3D design experience that can save you time and money.

SOLIDWORKS Subscription Service Program provides:

- Automatic upgrades for your licensed SOLIDWORKS software
- Live technical support from your local authorized Value-Added Reseller (VAR)
- Software enhancements designed for Subscription Service members
- Access to privileged content on My.SolidWorks.com—your one place for all things SOLIDWORKS
- Access to the SOLIDWORKS Customer Portal—your online destination from purchase through installation and upgrade

LOCAL TECHNICAL SUPPORT

Access live technical support from your local, certified SOLIDWORKS VAR, including telephone assistance with product features, commands, installation and troubleshooting for prior and current releases of SOLIDWORKS software. This policy helps minimize production delays and eases your transition to the latest release. Nearly 400 SOLIDWORKS VARs support customers in 71 countries, delivering high levels of service.

NEW SOFTWARE RELEASES

Receive the latest SOLIDWORKS software to help improve your performance and productivity. Leverage innovative tools and leading-edge techniques to create designs faster and more accurately.

SOFTWARE UPGRADES

Stay current with SOLIDWORKS upgrades and Service Packs that address important issues reported by the SOLIDWORKS Community, as well as additional functionality and supported file formats.

3S DASSAULT SYSTEMES

SOLIDWORKS VISUALIZE

For every SOLIDWORKS Professional and Premium license on active subscription, SOLIDWORKS Visualize Standard is included. SOLIDWORKS Visualize is the fastest and easiest way to create photo-quality images for anyone who needs to take "photos" of their 3D data. This standalone Visualize seat can be given to anyone in your company and does not require SOLIDWORKS CAD to be installed on the same machine. This means that 3D modeling and 3D visualization can happen in parallel.

CERTIFICATION EXAMS

Exams validate user proficiency and help managers highlight areas for training. New in 2020, we have expanded our certification offer to provide you with even more access than ever before. As a Subscription Service member, you now have access to 15 of the 17 SOLIDWORKS Certified Associate, Professional, and Specialty exams, all to validate user proficiency. Build your teams skills by selecting one exam from three main categories - twice a year, January through June, and then again from July through December - for every seat of SOLIDWORKS on Subscription.

SOLIDWORKS CAM

For every SOLIDWORKS Standard, Professional and Premium license on active subscription, SOLIDWORKS CAM Standard is included. SOLIDWORKS CAM Standard is the fastest and easiest way to create 2.5 axis toolpaths on part files (Milling, Waterjet, Plasma, Laser and Router). SOLIDWORKS CAM Standard leverages a rules database to streamline your programming process and capture your Model-Based Definition (MBD) tolerances to standardize your workflows.

THE SOLIDWORKS CUSTOMER PORTAL

Gain full access to an easy-to-search repository of in-depth information and resources, with support in multiple languages, to help improve productivity.

Service Requests (SRs) and Software Performance Reports (SPRs)

Submit incident reports of software issues to Technical Support or our development team. View status with tracking numbers and monitor issue resolution in documented Service Packs.

Enhancement Requests

Influence the development of SOLIDWORKS and provide your feedback on what we can do to improve our software. Ninety percent of new enhancements come from customer suggestions.

Customer Experience Programs

Share your opinions and preview SOLIDWORKS beta versions and upcoming SOLIDWORKS Early Visibility (EV) Service Packs.

MY.SOLIDWORKS.COM

Your one place for all things SOLIDWORKS. MySolidWorks makes you more productive by connecting you with relevant SOLIDWORKS content and services all in one location—anytime, anywhere and on any device. Talk to your reseller today about the added features and value with MySolidWorks Standard and Professional—available for Subscription Services users only.

MySolidWorks Training

Learn SOLIDWORKS on your own schedule, at your own pace—anytime, anywhere and on any device. Subscription Service customers can get access to over 1,000 training videos.

Knowledge Base

Access the powerful search engine that explores an extensive library of technical data, such as solutions, help topics, tech tips and best practices.

Discussion Forums

Connect with the SOLIDWORKS Community of users in a broad range of discussion topics on virtually all facets of SOLIDWORKS.

SOLIDWORKS PRODUCT DEVELOPMENT SOLUTIONS

SOLIDWORKS software provides users with an intuitive 3D development environment that helps maximize the productivity of your design and engineering resources to create better products faster and more cost-effectively. See the full range of SOLIDWORKS software for design, simulation, technical communication and data management at www.solidworks.com/solutions.

LEARN MORE

To learn more about SOLIDWORKS Subscription Service Program, visit **www.solidworks.com/subscription**.

Our 3DEXPERIENCE® platform powers our brand applications, serving 11 industries, and provides a rich portfolio of industry solution experiences.

Dassault Systèmes, the **3D**EXPERIENCE Company, is a catalyst for human progress. We provide business and people with collaborative virtual environments to imagine sustainable innovations. By creating 'virtual experience twins' of the real world with our **3D**EXPERIENCE platform and applications, our customers push the boundaries of innovation, learning and production.

Dassault Systèmes' 20,000 employees are bringing value to more than 270,000 customers of all sizes, in all industries, in more than 140 countries. For more information, visit **www.3ds.com**.

3DEXPERIENCE®

DASSAULT SYSTEMES | The **3D**EXPERIENCE® Company

Americas
Dassault Systèmes
175 Wyman Street
Waltham, Massachusetts
02451-1223
USA

Europe/Middle East/Africa
Dassault Systèmes
10, rue Marcel Dassault
CS 40501
78946 Vélizy-Villacoublay Cedex
France

Asia-Pacific
Dassault Systèmes K.K.
ThinkPark Tower
2-1-1 Osaki, Shinagawa-ku,
Tokyo 141-6020
Japan